From: Andrew Kemp/TCI. Sent:1/19/2010 7:45 PM.

To: [-] Nadine Walker/=TCS/Toyota@Toyota;Sandy Graham/=TMS/Toyota@Toyota;George Morino/=TMS/Toyota@Toyota.

Cc:[-]

Bcc:[-]

Subject: Fw: Follow up to Safety Improvement Campaign Parts.

Sorry to bother you.I

I fully appreciate everyone is extremely busy.

But, I have to press for some answers, responses.

I have 6 working days to sort out Training for the Canadian West coast, or else I'm screwed (sorry to be so blunt) TCI has a complete travel freeze out on our west coast due to the Olympics and in Canada, we don't have the flexibility with Transport Canada (our version of NHTSA) of staggering the launch of the campaign by region

---- Forwarded by Andrew Kemp/TCI on 01/19/2010 10:38 PM ----

Andrew Kemp/TCI 01/18/2010 05:45 PM

To Nadine Walker/TCS/Toyota, Sandy Graham/TMS/Toyota, George Morino/TMS/Toyota cc Nadia Soucy/TCI@TCI, Eric DeLuca/TCI@TCI, Nadia Soucy/TCI@TCI Subject Follow up to Safety Improvement Campaign Parts

This is a follow up note regarding a recent telephone conference call between TCI, TMS and NAPO, from the week of Jan. 4

TMC has finally started to communicate with TCI with regards of Parts for the Safety Improvement Campaign. Mr. Yohei Yamada has sent TCI the following file.

The above spread sheet includes many of the parts that were discussed.

04009-52106, 78110-07011 and 58571-33010

The above three part numbers were also included in Sandy Graham's notes to Nadia Soucy dating back to Jan. 6 & 7.

However, the spread sheet from Mr. Yamada does indicate that some 330 stoppers 78118-41010 should be coming from NAPO

and

Avalon Tibia Pads 58569-07010 are pending, PORI is under construction.

With regards to, 04009-52106, 78110-07011 and 58571-33010, the information came to TCI, from Sandy to Nadia by means of a Special Activity Private Distributor TSB Pre-Notification

With regards to the stoppers, 78118-41010, will someone be sending a Special Activity Private Distributor TSB Pre-Notification, or should TCI just place an order to NAPO?

and with regards to 58569-07010, which appears still to be pending, the same question, will someone be sending a TSB Pre-Notification or should TCI just place an order to NAPO?